

## Customer success internship

We are CGTrader, the world's largest 3D model marketplace, and we're seeking a proactive and curious **Customer Success Intern**. This 30-hour-per-week remote role is ideal for someone who is detail-oriented and comfortable working independently, while also staying alert to platform quality, user safety, and potential fraud.

### What You'll Do

- Assist in moderating user-generated content on our platform to ensure compliance with our community guidelines.
- Conduct quality assurance checks to ensure our products and services meet our clients' expectations.
- Monitor and report on potentially fraudulent activities on our platform.
- Continuously identify areas for improvement and recommend solutions to enhance our customers' experience.

### What We're Looking For

- At least 30 hours/week (min. 3 months).
- Have a good command of English.
- You have a keen interest in 3D modelling and computer graphics.
- Have a positive attitude, attention to detail, and do not be afraid to take the initiative.
- Excellent communication skills, both written and verbal.
- Ability to work in a fast-paced environment and adapt quickly to changing priorities.
- Strong problem-solving skills and the ability to think creatively.

### Why CGTrader?

It is a truly exciting time for CGTrader, with the whole industry on the cusp of a massive breakthrough - a very exciting time to join and become a part of CGTrader's continued success! You will have an opportunity to really make your mark on the company and work in a fast-paced, data-driven environment, alongside some of the best professionals in the industry.